

How to *Get an Update code*

For Supra-Hosted Customers

Android™
Apple®
BlackBerry®

1. Get an update code.

<https://supra.traccessmanager.com/key/mobile>

1. Get an update code from your system administrator or for existing TRACcess customers navigate to the TRACcess Manager on a computer or Mobile website.

<https://supra.traccessmanager.com/key/mobile>

2. Enter the update code into the TRACcess eKEY app.

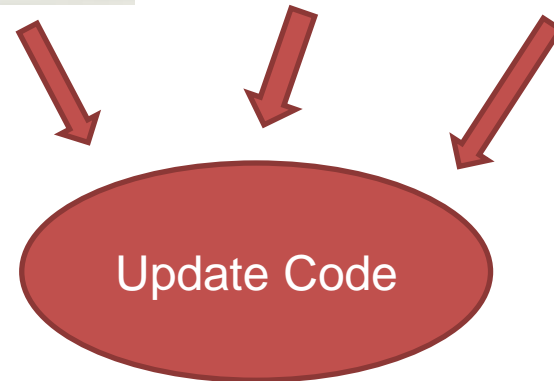
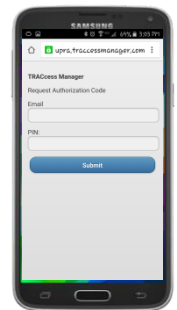
System Administrator



TRACcess Manager



Mobile website link



Click here for general
bookmarking instructions



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<https://supra.tracessmanager.com/key/mobile>

2. Enter the update code into the TRACcess eKEY app.

2. Enter the update code.

Basic Instructions

- | | |
|------------|--|
| Android | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Tap the Android™ menu button.3. Tap Emergency Update.4. Enter the update code.5. Tap the Update Key button. |
| Apple | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Tap Update Key.3. Enter the update code.4. Tap the Update Key button. |
| BlackBerry | <ol style="list-style-type: none">1. Open the TRACcess® eKEY® app.2. Select the BlackBerry® menu button.3. Select Emergency Update.4. Enter the update code and press the trackpad. |



How to *Add a Bookmark*

For Supra-Hosted Customers

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General Bookmarking Instructions

- | | |
|------------|---|
| Android | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Tap the Android's Menu button.3. Tap Add to Home Screen .4. Tap Add. |
| Apple | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Tap the Apple's Share button.3. Tap Add to Home Screen icon.4. At the top right corner of the screen, tap Add. |
| BlackBerry | <ol style="list-style-type: none">1. Browse for your organization's TRACcess Manager mobile website.2. Select the BlackBerry Menu button and Add to Home Screen .3. Select Add. |

Note: Android devices vary depending on the manufacturer. For more information on how to bookmark for your specific device, review the device's User Manual.



For the latest information, visit us at
www.tracessmanager.com.



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