



Invoy™ Lockbox

State-of-the-art electronic lockbox built for the way agents work.

Introducing the Supra Invoy lockbox – a revolutionary access solution that redefines how agents interact with listings. With features such as seamless release, access by appointment, and on-premise location assist, the Invoy lockbox sets a new benchmark for access technology, all in a sleek new package.

Invoy is part of the all-in-one Supra One platform, so it seamlessly integrates with Supra’s modern, reimagined lockbox management system, mobile key, scheduling tools, and more – to help you provide best-in-class service during the home buying and selling process.

Invoy continues the Supra tradition of the most trusted, longest lasting, and highly reliable lockboxes. Future enhancements are delivered seamlessly, so there’s no hassle with exchanges.

No shareable codes

Control and security the right way reduces risk of membership erosion. Optional Managed Access feature lets listing agents grant access to affiliates, work crews and non-member agents – no outdated CBS codes.

- **Smart, seamless access** - Look like a pro and get your clients into the listing fast. Supra combines our “quick connect” Bluetooth technology with convenient operation. With “once per day PIN” turned on, simply tap Open Lockbox in the app and press up on the key container to release and access the key.
- **Access by Appointment** – Special listing? Require a scheduled appointment by any showing agent to access the lockbox. It’s easy with a simple toggle on the listing page in the Supra app. Agents love this for restricting access to special properties.

- **Superior security** – The Invoy lockbox boasts robust attack-resistant shackle strength with an industry-exclusive UL 1037 listing for security, plus next-gen crypto to ensure secure communication between lockbox and mobile key.
- **On-the-Door flexibility** – Available straight and curved shackle options in a sleek new design ensure the best fit on different door hardware styles. The uniquely designed key container holds up to 15 keys.
- **Streamlined shackle permissions** – It’s easy to grant and revoke secure shackle permissions to other agents through the Supra app. With Supra’s advanced digital credentialing, there’s no programming needed and no more codes to remember!
- **7-Day timed access** – Easily define hours of first and last opening for the lockbox when setting up a listing. Make every day the same or define different days.
- **Lockbox management** – The Supra One platform lets you personalize the showing process when you assign your lockbox to a listing. Easily set defaults for showing instructions, feedback, offer notifications, and more – saving you time when uploading new listings.

“Find the Lockbox” Exclusive

Supra helps you find the Invoy lockbox on a listing. You can find the lockbox among many others, for example, in a condominium scenario. Just select the desired listing and lockbox from the Supra app, and the selected Invoy lockbox LED will blink, indicating it is ready to open. Coming soon: the Supra app will help you find the Invoy lockbox on a listing when it’s not in an obvious location.²

Supra Mobile App

- Quick access to listings and real-time information.
- Get efficient access and powerful information in an easy-to-use, all-in-one app.
- Access to new releases and enhancements through the app store.
- Cell service is not required for the Supra app to open the Invoy lockbox.
- Real-time notifications for start of showing – agents and sellers can know when their listing is accessed.
- Quickly and easily show properties using the phone's biometric feature.

Lifetime Reliability

The Invoy lockbox is built with advanced on-board power, featuring a 3V lithium battery sealed from the environment and guaranteed to last for the life of the lockbox¹, so you never need to spend time changing batteries.

Delivering Confidence

Several elements of Supra lockboxes combine to provide peace-of-mind: durability, reliability, and accountability. Invoy lockboxes undergo rigorous attack testing by both Supra and independent testing labs. The lockbox is a solid extrusion of deep-drawn steel with the reinforcement of a metal band around the base eliminating pry points from commonly used burglar tools. In addition, the key container of the Invoy lockbox has additional metal inside to “crumple” around the keys if the container becomes an attack point.

Invoy Details

- W 3.1”, D 2.2”, H 8.75”, Wt 2.9 lbs.
- Operating temp: -31°F to 167°F (-30°C to 75°C).
- Stores up to 15 keys, or 2 gate cards and 10 keys.
- Stores last 370 lockbox accesses, providing rock-solid accountability.
- Superior security with 256-bit Advanced Encryption Standard – best practice for data security.
- Robust shackle strength withstands attack by bolt cutters up to 36” inch in length.
- UL 1037 Security Listing – the only real estate lockbox that meets UL standards for anti-theft protection.

Security Tips

The precautions below can help prevent unauthorized access to a listing:

- Do not place a unit number, house number, alarm code, or any other identifying information in the key container or on the lockbox.
- Keep any copies of property keys in an offsite secure location.
- Attach the lockbox to a home in a well-lit location like the front door or railing. Do not place on utilities such as gas or electric meters.
- For condominiums, attach the lockbox in a common area inside (i.e. a package or mail room).

¹ Invoy lockboxes and batteries are guaranteed to last the life of the contract between Supra and your organization. ² Future release.

