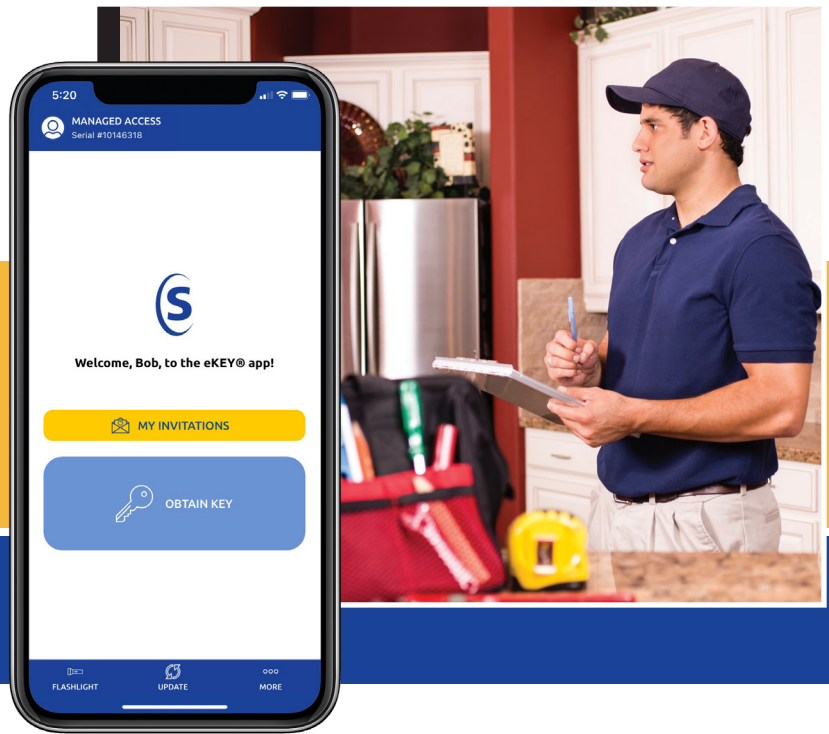




Managed Access Service

Single access / one-time key



Real estate agents know it takes a whole team to make a sale. Supra offers a secure way to provide controlled access to your listings for infrequent users such as contractors, stagers and out-of-area agents.

Supra's single access key, part of the managed access service, provides convenient and secure access for individuals who require ad hoc or occasional entry to properties. Authorization is given by the listing agent or their assistant for one-time lockbox access during a designated time window. Agents can prepare multiple properties with ease, for example, sending stagers to one location and a plumber to the next.

Tailored options for organizations

- Maintains accountability while giving listing agents control
- Access-granted and activity reports help monitor usage and compliance
- Pricing flexibility to meet organization goals, including agent-pays or requester-pays access tokens
- Options for revenue share

Simple, streamlined access for work teams

- Secure, limited access for users such as contractors, stagers, and, in some cases, out-of-area agents
- Non-transferable access credential delivered to user's smartphone — no code sharing!
- One-button Supra eKEY app provides easy access to obtain keys from Supra iBox BT LE and BT lockboxes

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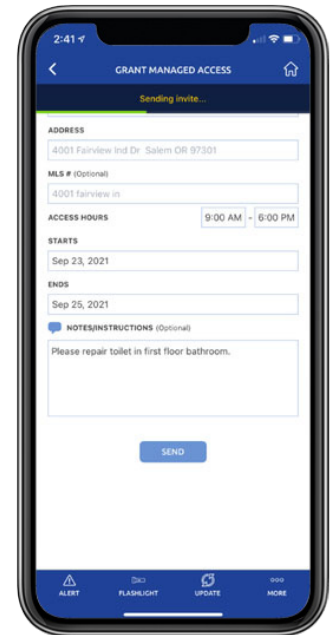
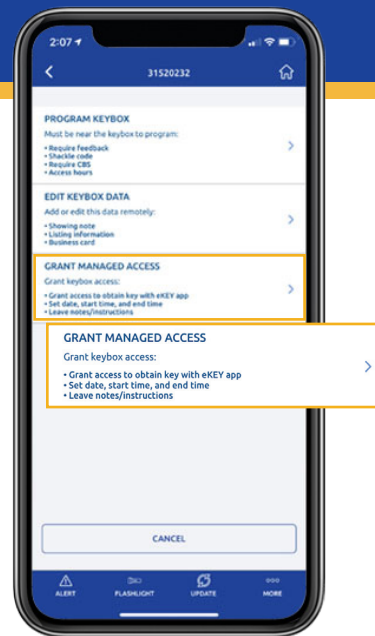
Homeowner peace of mind

- System records and tracks who accessed the property, what time property was accessed, and for how long
- Access limited to defined window of 30 minutes up to 72 hours
- Homeowners can receive end-of-showing notifications if enabled by listing agent

Single access / one-time key

Easy control for listing agents

- Agents grant access via the eKEY app
- Assistants can use SupraWEB to grant access
- Non-transferable access credential sent directly to requestor's smartphone — no code sharing or “call-before-showing” (CBS) code
- Customized access window eliminates need to coordinate meeting times at a property. Access can be scheduled up to 30 days in advance
- Easy to view and modify managed access through the eKEY app, including recent invites granted, pending and cancelled
- Ability to see access-granted history and generate an access report
- If available through the organization, agent may pass along access fee to requestor



Getting started / what you need to know¹

Listing Agent:

- Install the latest eKEY app and accept the end-user license agreement (EULA)
- Use the eKEY app's “My Lockboxes” feature to select a specific lockbox for access
 - Tap “Grant Managed Access,” then enter the user's cell number
 - If applicable, select who pays for access token
 - Assign access hours, add special instructions, and property notes
 - Schedule access up to 30 days in advance

Single-access user:

- Connect with the listing agent to obtain single access to lockbox assigned to property
- Open text message from Supra with invitation to set up access
- Download the eKEY app and register with your information (new users)
- Complete the authorization and, if applicable, purchase an access token
- Open the eKEY app to view access date, time window, and any relevant property notes
- Click “Obtain Key” in the eKEY app, enter your 4-digit PIN and open the lockbox

The Supra system has roughly **1 million real estate keyholders**, enabling over 70% of all listing accesses².

Supra's managed access service is expanding to cover multiple groups that support the real estate listing and selling process, including office teams, inspectors, appraisers, contractors, and non-member agents. Organizations interested in the Supra managed access service should contact their Supra rep for details.



suprasystems.com

800-547-0252

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¹ Managed access service must be enabled for your organization through an agreement with Supra.

² Via networked electronic lockboxes from 2019 through 2024.