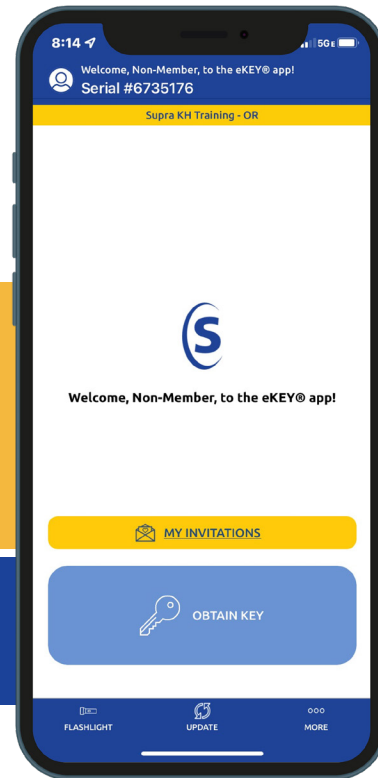




Managed Access Service

**Non-Member Agent Access /
Subscription key for frequent users**



Supra's managed access service enables organizations and listing agents to provide non-members streamlined and secure access to lockboxes on properties. The Supra solution opens doors to new buyers, while maintaining control and accountability for listing access. The non-member agent key is a subscription-based option built for frequent users such as out-of-area licensed agents and affiliates.

Flexibility & control for organizations

- Organizations control keyholder setup using existing administrator workflows
- Maintains security and tracking while facilitating the selling process and streamlining access permissions
- Allows a non-member access to only open lockboxes, while keeping listing and shackle control with the member agent
- Provides pricing options tailored for organization goals
- Organizations can work with their Supra account manager to set user fees

Streamlined setup for listing agents

- Opens doors to new buyers, while maintaining control and accountability for listing access
- Easy to authorize and grant access right in the Supra eKEY® app, saving time to coordinate showings
- Increases security and convenience — never code sharing or “call-before-showing” (CBS) codes
- Defined access window increases security by controlling when a non-member agent is authorized to open the lockbox. Access can be scheduled up to 30 days in advance
- Real-time notifications tell listing agents when a non-member agent is showing a property
- Real-time agent memo and showing notes let listing agents easily provide details such as alarm codes or special showing instructions within eKEY when granting access to a non-member

The Supra solution opens doors to new buyers, while maintaining control and accountability for listing access.

Non-Member Agent Access

Simple, approved access for non-members

- Non-transferable access credential delivered to agent's smartphone
- One-button Supra eKEY app provides easy access to obtain keys from Supra iBox BT LE lockboxes
- Pre-defined access hours eliminate need to coordinate meeting times at a property
- Showing notes are available via text message from the listing agent

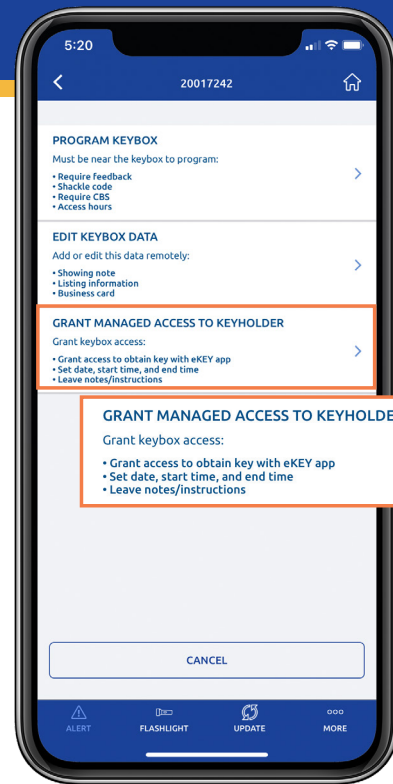
Getting started/what you need to know¹

Supra administrator:

- Set up a non-member agent keyholder through SupraNET using the existing workflow for creating a new key type — just select “non-member agent” from the dropdown menu
- SupraNET auto-generates a secure PIN for the managed access key

Member listing agent:

- Download or update to the latest eKEY app and accept the updated end-user license agreement (EULA)
- Ensure that you have seller's consent to allow a non-member to access the property



- Use the eKEY app's “My Lockboxes” feature to grant the access request
 - Assign access hours, input special instructions and showing notes
 - Schedule access up to 30 days in advance

Non-member:

- Contact the relevant organization to be set up as a keyholder in the Supra System
- Call the listing agent to request access to a listing lockbox

The Supra system has roughly **1 million real estate keyholders**, enabling over 70% of all listing accesses².

Supra's managed access service is expanding to cover multiple groups that support the real estate listing and selling process, including office teams, inspectors, appraisers, and contractors. Organizations interested in the Supra managed access service may contact their Supra rep for pricing options and activation details.



suprasystems.com

800-547-0252

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¹ Managed access service must be enabled for your organization through an agreement with Supra.

² Via networked electronic lockboxes from 2019 through 2024.