



Agent Alert

Send an alert notification with your Supra key

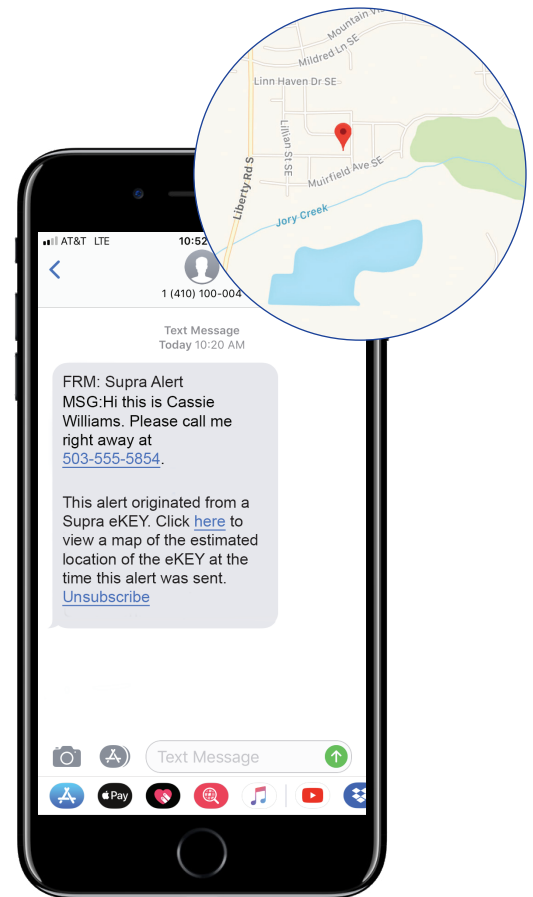
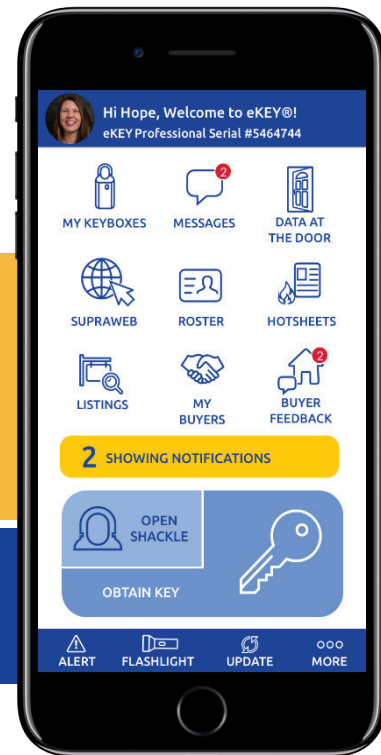
Agent Alert is a convenient feature built into Supra's keys, providing peace of mind for agents anywhere they carry their Supra wireless key. With the press of a button, agents have a simple and discreet method to send an alert message to priority contacts. The message and up to three contacts are set up in advance. Holding the alert button for 3 seconds automatically sends the message to contacts.

- Send alerts discreetly using the Supra eKEY® app on your smartphone or Apple Watch®.
- Elevate visibility of an agent's location.
- There's no need to be at a lockbox or a showing. The alert notification can be used anywhere.
- Open the eKEY app and press and hold the alert button for three seconds to send an alert.
- Notifications can be sent as email or text message.
- A link to a map of the key's location is included.

Assign Listing from Inventory

1. Open the Supra eKEY app.
2. Select the Alert link.
3. Check Enable Service.
4. Enter the contact names.
5. Enter the email address or cell phone number.
6. Enter the message.

Note: Agent Alert feature must be enabled for member agents by the organization. Location Services must be enabled on the user's device for the eKEY app to include location information in the alert notification.



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