

Using SupraWEB to Grant Single Access without Tokens

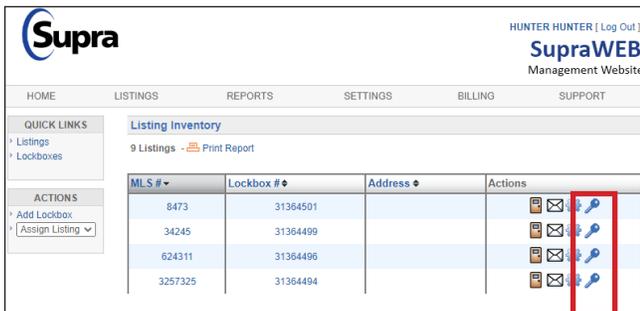
Busy? Allow Your Assistant to Provide Single Access to Others

Agents who use the Supra eKEY® app can now have their assistants provide Single Access to others, using SupraWEB. The steps below outline the process by which assistants can help manage Single Access events.

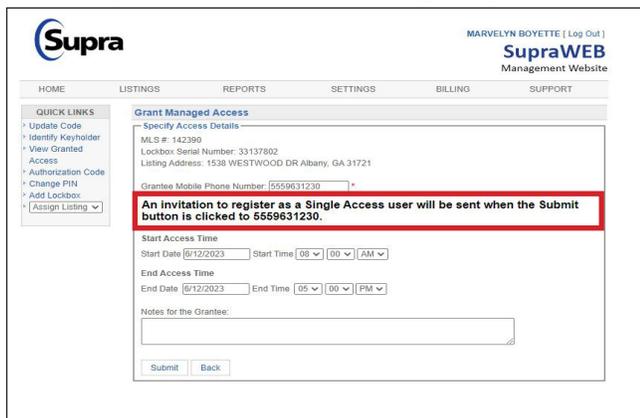
1. Log into SupraWEB and select the Listings tab along the top of the screen.



2. On the *Listings Inventory* page, click the key-shaped icon under the *Actions* column for the relevant property.



3. This will bring up the *Grant Managed Access* screen. Enter the requester's phone number and SupraWEB will check eligibility.



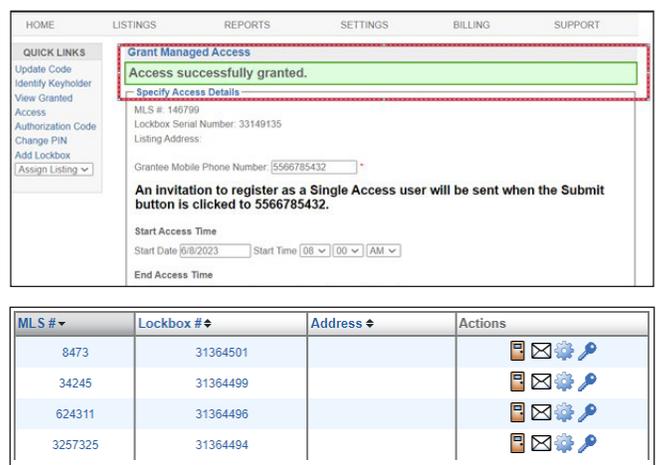
Note: Red text will indicate if the number is ineligible.

4. Once eligibility has been established, select access date and time, add any relevant notes, and click **Submit**.



Note: We recommend adding a note for the requester so they know what they need to do.

5. A *Success* message will appear along the top of the screen and then the listings inventory screen will appear.



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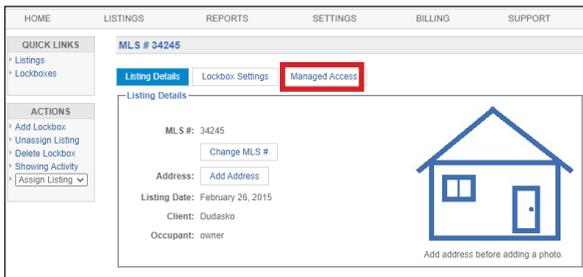
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How to Modify Pending Access Granted

1. Access granted can only be changed before the date and time of access. To modify any pending access granted, click on the settings icon next to the relevant property.

MLS #	Lockbox #	Address	Actions
8473	31364501		  
34245	31364499		  
624311	31364496		  
3257325	31364494		  

2. On the screen that appears, click the *Managed Access* tab along the top.



HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT

QUICK LINKS
+ Listings
+ Lockboxes

ACTIONS
+ Add Lockbox
+ Unassign Listing
+ Delete Lockbox
+ Showing Activity
+ Assign Listing

MLS # 34245

Listing Details Lockbox Settings **Managed Access**

Listing Details

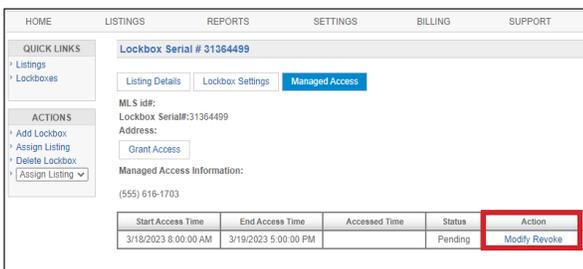
MLS #: 34245
Change MLS #

Address: Add Address

Listing Date: February 26, 2015
Client: Dudasko
Occupant: owner

Add address before adding a photo.

3. On the *Managed Access* screen, click **Modify Revoke** under the *Action* column to change or delete the access.



HOME LISTINGS REPORTS SETTINGS BILLING SUPPORT

QUICK LINKS
+ Listings
+ Lockboxes

ACTIONS
+ Add Lockbox
+ Assign Listing
+ Delete Lockbox
+ Assign Listing

Lockbox Serial # 31364499

Listing Details Lockbox Settings **Managed Access**

MLS id#:
Lockbox Serial#:31364499
Address:
Grant Access

Managed Access Information:
(555) 616-1703

Start Access Time	End Access Time	Accessed Time	Status	Action
3/18/2023 8:00:00 AM	3/19/2023 5:00:00 PM		Pending	Modify Revoke

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