

Spend your resources preventing fires instead of organizing keys

Supra's TRACcess System not only increases security and decreases fire department liability — it also enables programs that:

1. Dramatically reduce the amount of time that fire departments spend implementing and maintaining lockboxes
2. Make lockboxes more effective because a higher percent of building keys that are stored in lockboxes unlock the building doors
3. Can be self-sustaining from a funding perspective

How the Program Works

The fire departments partners with a trusted, local business partner, such as a locksmith. The business partner sets up and maintains the lockboxes according to the fire department's specifications. When a building owner procures a lockbox, they contract with the business partner to order, install, and periodically check the keys per the fire department's specifications.

Typically business partners:

- Provide up-to-date records of which buildings in your municipality have lockboxes and where they are physically located
- Ensure keys stored in lockboxes are labeled in a standard format
- Test lockboxes and inspect building keys in lockboxes on a regular basis to make sure they are current and work
- Collect a lockbox administrative fee for the fire department

"In the past when we tried to open a lockbox, often the building keys were outdated and did not work. Now when we go to a building with a lockbox we expect that the building keys in the lockbox will work. The reliability is great."

The Calgary Fire Department



Why You Can Trust TRACcess

Traditionally, only fire departments can access lockboxes because mechanical lockboxes cannot track who opened a lockbox and when.

With TRACcess, other parties can be trusted. Every access is recorded and sent to a central web-based server. A fire department administrator can log in to the GE Security's hosted server and look up every box that a business partner has accessed. Fire department's control a service provider's ability to service lockboxes and can audit all lockboxes serviced by a provider.

And, the electronic TRACcess key cannot be stolen from a business partner because a PIN code is required to operate it.

Call us with any questions regarding a sustainable program. We can provide examples of programs and materials that other Fire Departments have implemented.