

# Spend your resources preventing fires instead of organizing keys

Supra's TRACcess System not only increases security and decreases fire department liability — it also enables programs that:

1. Dramatically reduce the amount of time that fire departments spend implementing and maintaining lockboxes
2. Make lockboxes more effective because a higher percent of building keys that are stored in lockboxes unlock the building doors
3. Can be self-sustaining from a funding perspective

## How the Program Works

The fire departments partners with a trusted, local business partner, such as a locksmith. The business partner sets up and maintains the lockboxes according to the fire department's specifications. When a building owner procures a lockbox, they contract with the business partner to order, install, and periodically check the keys per the fire department's specifications.

Typically business partners:

- Provide up-to-date records of which buildings in your municipality have lockboxes and where they are physically located
- Ensure keys stored in lockboxes are labeled in a standard format
- Test lockboxes and inspect building keys in lockboxes on a regular basis to make sure they are current and work
- Collect a lockbox administrative fee for the fire department



## Why You Can Trust TRACcess

Traditionally, only fire departments can access lockboxes because mechanical lockboxes cannot track who opened a lockbox and when.

With TRACcess, other parties can be trusted. Every access is recorded and sent to a central web-based server. A fire department administrator can log in to TRACcess Manager and look up every box that a business partner has accessed. Fire department's control a service provider's ability to service lockboxes and can audit all lockboxes serviced by a provider.

And, the electronic TRACcess key cannot be stolen from a business partner because a PIN code is required to operate it.

*"In the past when we tried to open a lockbox, often the building keys were outdated and did not work. Now when we go to a building with a lockbox we expect that the building keys in the lockbox will work. The reliability is great."*

*The Calgary Fire Department*



Call us with any questions regarding a sustainable program. We can provide examples of programs and materials that other Fire Departments have implemented.

1-800-547-0252

[www.suprasystems.com/rapidentry](http://www.suprasystems.com/rapidentry)