



TRACcess® eKEY® App Compatible Phones

The Supra® TRACcess® eKEY® application is tested on recent models of popular smartphones and tablets to determine its compatibility with Android™ and Apple® mobile devices. This list shows some of the current phones tested. Contact Support at 1-800-689-9896 if you have a question about a specific phone or tablet.

The TRACcess locks, vaults, and keyboxes communicate with Bluetooth® and Infrared signals.

Android OS	Apple iOS																				
<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with OS 2.1 or newer and depending on your provider • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 	<p>Requirements:</p> <ul style="list-style-type: none"> • Phones or tablets with iOS 6 or newer • A cellular data plan (preferred) or Wi-Fi connection • The current eKEY application downloaded to the phone or tablet 																				
<p>Bluetooth Smart locks, vaults, and keyboxes do not require a Supra eKEY Fob to open the device.</p>  <p>Supra eKEY Fob</p> <p>Example phones that were tested</p> <table border="1" data-bbox="109 954 1020 1252"> <tbody> <tr> <td>BlackBerry®</td> <td>Priv™</td> </tr> <tr> <td>Google™</td> <td>Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL</td> </tr> <tr> <td>HTC™</td> <td>One™, M9, Desire™ 820, Desire Eye, and U11</td> </tr> <tr> <td>LG®</td> <td>G2, G3, G4, and G6</td> </tr> <tr> <td>Motorola™</td> <td>Moto G, Moto X, and Droid Turbo</td> </tr> <tr> <td>Samsung®</td> <td>Galaxy S™ 5, S6, S6 Edge™, S7, S7 Edge, S8, Mega™, Note™ Edge, Note 4, and Note 8</td> </tr> </tbody> </table>	BlackBerry®	Priv™	Google™	Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL	HTC™	One™, M9, Desire™ 820, Desire Eye, and U11	LG®	G2, G3, G4, and G6	Motorola™	Moto G, Moto X, and Droid Turbo	Samsung®	Galaxy S™ 5, S6, S6 Edge™, S7, S7 Edge, S8, Mega™, Note™ Edge, Note 4, and Note 8	<p>Bluetooth Smart locks, vaults, and keyboxes do not require a Supra eKEY Fob to open the device.</p>  <p>Supra eKEY Fob</p> <p>Example phones that were tested</p> <table border="1" data-bbox="1079 954 1984 1133"> <tbody> <tr> <td colspan="2">Open a Device using Bluetooth (without a Supra Fob)</td> </tr> <tr> <td>Phone</td> <td>iPhone 5 (and newer)</td> </tr> <tr> <td colspan="2">Open a Device using Infrared (with a Supra Fob)</td> </tr> <tr> <td>Phone</td> <td>Any iPhone model or iOS and an eKEY Fob</td> </tr> </tbody> </table>	Open a Device using Bluetooth (without a Supra Fob)		Phone	iPhone 5 (and newer)	Open a Device using Infrared (with a Supra Fob)		Phone	Any iPhone model or iOS and an eKEY Fob
BlackBerry®	Priv™																				
Google™	Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL																				
HTC™	One™, M9, Desire™ 820, Desire Eye, and U11																				
LG®	G2, G3, G4, and G6																				
Motorola™	Moto G, Moto X, and Droid Turbo																				
Samsung®	Galaxy S™ 5, S6, S6 Edge™, S7, S7 Edge, S8, Mega™, Note™ Edge, Note 4, and Note 8																				
Open a Device using Bluetooth (without a Supra Fob)																					
Phone	iPhone 5 (and newer)																				
Open a Device using Infrared (with a Supra Fob)																					
Phone	Any iPhone model or iOS and an eKEY Fob																				

www.supraekey.com



©2018 United Technologies Corporation. All rights reserved. Supra is a part of UTC Climate, Controls & Security, and a unit of United Technologies Corporation. Supra, TRACcess, and eKEY are registered trademarks of United Technologies Corporation. Other brand and product names are or may be the trademarks of, and are used to identify products or services of, their respective owners. User experience may vary depending on the device manufacturer, cellular reception, data plan, and other variables beyond Supra's control.